DES MOINES AREA REGIONAL TRANSIT

AUTHORITY (DART) RIDESHARE

(515) 288-RIDE(7433)
WWW.RIDE-DART.COM/SERVICES/RIDESHARE

Rideshare helps commuters locate others with
like travel patterns within Central Iowa to share
rides in formalized vanpools which are provided
and maintained by DART RideShare staff.

Van drivers ride free,
passenger rates are calculated based on
number of passengers within the
vanpool and daily roundtrip miles. RideShare provides the van, gas
and maintenance for this service.

To travel outside of Ames, connect with regional
transportation providers operating out of the Ames
Intermodal Facility (AIF) at 129 Hayward
(Hayward/Chamberlain) on the west side of ISU
campustown! For more information visit:
AIF-PARKING.SWS.IASTATE.EDU.

AIRPORT SHUTTLE: Provides shuttles between
Ames, Boone, Nevada, or Story City to and from
the Des Moines International Airport with services
up to 14 times a day, 365 days a year, 7 days a
week. Small group private charters and same day
package deliveries are also provided.

RESERVATIONS ARE REQUIRED!

EXECUTIVE EXPRESS
(888) 522-9899
WWW.EXECUTIVEEXPRESS.BIZ

INTERCITY BUS SERVICE: Provides
connections throughout Iowa, the Midwest and
nationwide!

JEFFERSON LINES
(800) 451-5333 or (515) 232-2404
WWW.JEFFERSONLINES.COM

OTHER TRANSPORTATION

STORY COUNTY TAXI
(515) 233-3324 OR (515)232-1343

JOYRIDE
515-331-1100 OR 855-225-7433
WWW.RIDEJOYRIDE.COM
Joy Ride provides non-emergency medical trans-
portation for the elderly, medial patients, individu-
als in wheelchairs and others with special trans-
portation needs.

UBER    LYFT
WWW.UBER.COM    WWW.LYFT.COM
Ride-hailing services using internet-based
application; pairs people looking for a ride with
independently contracted UBER/LYFT drivers.

AMERICAN CANCER SOCIETY’S
ROAD TO RECOVERY
1-800-227-2345

• Free rides for cancer patients only
• To get to cancer treatments only;
  not for post-treatment
• Need one week notice

ISU TRANSPORTATION SERVICES
WWW.TRANSPORTATION.IASTATE.EDU/
(ONLY ISU students, faculty, staff)

ENTERPRISE CARSHARE:
WWW.ENTERPRISECARSHARE.COM/US/EN/
PROGRAMS/UNIVERSITY/IOWA-STATE.html
(ONLY ISU students, faculty, staff)

“I Please share this transportation
brochure with others in an effort to
reduce transportation barriers and
improve quality of life for others.”
—The Transportation Collaboration
515-268-5142
unitedway@uwstory.org

BROCHURE AVAILABLE ONLINE @
WWW.CYRIDE.COM/SCT

Do You Need A Ride?
STORY COUNTY
TRANSPORTATION

Revised: December 31, 2019
(Information subject to change)
NON-EMERGENCY MEDICAL HOME & COMMUNITY BASED SERVICE TRANSPORTATION:
If you are an “eligible” Iowa Medicaid Member approved for non-emergency medical transportation OR Home and Community-Based Services (HCBS) and need to schedule a trip, call the following organizations under your Managed Care Organization (MCO):

MANAGED CARE ORGANIZATION | NON-EMERGENCY | HCBS WAIVERS
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IOWA TOTAL CARE | ACCESS2CARE | 1-833-404-1061 (Press 2 then 1)
AMERIGROUP | LOGISTICARE | 844-544-1389

DISABLED AMERICAN VETERAN (DAV)
WWW.DAV.ORG/ VETERANS/I-NEED-A-RIDE/ 1 - (641) 421-3085
FREE ride to VA Hospital in Des Moines for ambulatory Veterans (no attendants) for “scheduled” medical appointments only.
Days of Operation: Monday-Thursday (Schedule rides 48 hours in advance of trip)
Pick-up Location: Kum & Go (2801 E. 13th St., Ames, IA 50010)
Cost: FREE (Veteran’s only)

RSVP VOLUNTEER DRIVER TRANSPORTATION PROGRAM
WWW.RSVPVOLUNTEER.ORG
(515) 292-8890 or (515) 733-4917
Provides safe and reliable transportation to medical appointments and other essential services for ambulatory individuals living in Story County. All prospective clients must have an application and in-home assessment completed prior to approval. This service is provided entirely by volunteers using their own vehicles and is funded by United Way of Story County, Story County, the City of Ames and donations.

Days of Operation: Monday-Friday
Hours of Operation: 8:00 am — 4:00 pm
(Transports will be made within this timeframe. Rides must be scheduled 48 business hours or more in advance.)

HEART OF IOWA REGIONAL TRANSIT AGENCY (HIRTA PUBLIC TRANSIT)
WWW.RIDEHIRTA.COM
1 - (877) 686-0029 erides@ridehirta.com
Provides general public door-to-door transportation within Ames and Story County. Trips provided on specific days to Iowa City University of Iowa’s Hospitals & Clinics (UIHC).
All buses are wheelchair accessible. (Schedule rides 24 hours in advance of trip)

Days of Operation:
Weekdays (Story County): 6:30 am — 5:30 pm
Weekdays (In Ames only): 6:30 am — 8:00 pm
Saturday (In Ames only): 7:30 am — 6:00 pm
Sunday (In Ames only): 8:30 am — 6:00 pm
Tuesday (Trip operated to Iowa City UIHC)
HIRTA’s Riders Guide is available at www.hirtapublictransit.com/how-to-ride or upon request.

HIRTA PROVIDES RIDES TO THE GENERAL PUBLIC WITHIN THE FOLLOWING COUNTIES:
STORY, BOONE, DALLAS, JASPER, MADISON, MARION & WARREN

*Contributions are used to offset the cost of reimbursing volunteer drivers, unless otherwise specified by the donor.

For information about limited out-of-county service, please contact the RSVP office.

DISABLED AMERICAN VETERAN VETERANS ONLY
WWW.DAV.ORG/ VETERANS/I-NEED-A-RIDE/ 1 - (641) 421-3085
FREE ride to VA Hospital in Des Moines for ambulatory Veterans (no attendants) for “scheduled” medical appointments only.
Days of Operation: Monday-Thursday (Schedule rides 48 hours in advance of trip)
Pick-up Location: Kum & Go (2801 E. 13th St., Ames, IA 50010)
Cost: FREE (Veteran’s only)

*Contributions are used to offset the cost of reimbursing volunteer drivers, unless otherwise specified by the donor.

For information about limited out-of-county service, please contact the RSVP office.

AMES TRANSIT AGENCY (CYRIDE) (Ames only)
WWW.CYRIDE.COM
(515) 292-1100
Provides general public transportation to Ames residents and visitors 359 days/year, (closed on holidays), 7 days/week. All buses are wheelchair accessible & equipped with bike racks.
Cost: $1.00 for one-way trip. Discounts available to seniors, Medicare/Medicaid cardholders, K-12 and passengers with disabilities. For more fare options visit www.cyride.com.

DIAL-A-RIIDE (ADA PARATRANSIT) (Ames only)
1 - (877) 686-0029 (FOR SERVICE)
(515) 292-1100 (FOR APPLICATION)
Provides door-to-door transportation to “eligible” passengers, as defined by the Americans with Disabilities Act (ADA), within the Ames city limits. Dial-A-Ride (DAR) operates the same hours/days as CyRide’s fixed-route system.
To be eligible, a passenger must be unable to use CyRide’s fixed route buses due to the following reasons:
- Unable to get to/from the bus stop at the point of origin or destination
- Unable to board a bus stop
- Unable to independently recognize the destination and disembark the bus
- If a trip involves a transfer, unable to disembark the bus.
Cost: $2.00 one-way trip (Must be ADA Eligible)
$5.00 one-way trip (East of Skunk River - weeknights and all day on weekends)